

Shipping, Privacy & Refund Policies

Shipping:

We charge \$3.95 for shipping & handling. Purchased gift cards will be shipped out within 3 days of purchase.

Privacy Policy:

1. INFORMATION FLAMESTONE COLLECTS FROM YOU

Active Information Collection

Like many other web sites, we actively collect information from our visitors both by asking specific questions on this Web Site and by permitting you to communicate directly with us via e mail. Some of the information that you submit may be personally identifiable (that is, information that can be uniquely identified with you, such as your name, address, e-mail address, phone number, etc.).

On the Web Site, during the checkout process, we specifically ask users for *Email, return address, *billing information, *name, *address, *telephone number. Information preceded by an asterisk is required; all other information requested during the registration process is optional. Remember, if you send us an e-mail message, you provide us with your e-mail address. If you make a purchase from the Web Site, we will collect your credit card number and the other information necessary to fill your order.

Passive Information Collection

As you navigate through the Web Site, certain information can be passively collected (that is, gathered without you actively providing the information) using various technologies and means, such as navigational data collection. Like most web site operators, we track IP addresses, use both session and persistent cookies, and assign Internet tags. Our system also automatically gathers information about the areas you visit on this Web Site and collects operational information about the technology you use, such as your browser, type of computer, operating system, and Internet service provider. We also passively collect information that tracks usage and shopping basket information.

We passively collect information to understand what areas of this Web Site are most popular, which areas may require improvement, and what technologies are being used by our visitors. This information helps us to update and improve this Web Site and its design. We also use this information for security purposes, to detect and to block security breaches and to provide you with a safe online environment. FlameStone does not have control over the privacy policies applied by any other party to whom you may disclose information, including web

sites operated by third parties that may be linked to this Web Site. If you would like information on any other party's privacy policy, you should contact that party directly.

2. HOW FLAMESTONE USES YOUR INFORMATION

Once you have customized a greeting card and/or gift card, FlameStone has no obligation to edit, read, or check your customized text or uploaded images other than as provided below. In light of this, all users are required to read the terms and conditions as to the restrictions and liability of all customization created by the user set forth in our Terms of Service. However, while we have no obligation to monitor any data you transmit to the Web Site ("**Scanned Data**"), FlameStone, and third party service providers to FlameStone, reserve the right at all times to review the Scanned Data, to disclose the Scanned Data consistently with all laws, regulations or government requests and to report any potential violations of law to law enforcement authorities, to refuse to post or transmit the Scanned Data containing inappropriate content as described below, to remove the Scanned Data, and to refuse to perform any orders for processing or fulfillment for Scanned Data, that are, in our sole judgment and discretion, (or in the sole judgment and discretion of our licensees, suppliers, fulfillers, or any merchant offering products through the Web Site (a "**Merchant**")), Inappropriate Content, as defined in the Terms of Service, or otherwise in violation of the Terms of Service.

FlameStone uses your personal information to enhance the operation of the Web Site and allow you to use all of its features. FlameStone may disclose your personal information to service providers that assist us in processing information or delivering the items that our customers order or any Merchant. Service providers are restricted by their agreement with FlameStone or with any Merchant from using the information for any purpose other than helping to provide products and services. FlameStone and its subcontractors may use information it collects for such purposes as responding to your requests, and communicating with you about your order.

FlameStone may provide aggregate statistics about our customers, sales, online traffic patterns and related information to reputable third parties, but these statistics will not include any personally identifying information. FlameStone also will disclose any information when required by any local, state, or federal legal authority; when required to legally protect and defend the rights or property of FlameStone; when FlameStone believes it appropriate to protect its members, users, employees or the public; and when required to enforce or defend the conditions of FlameStone' Terms of Service. In the event that FlameStone or its business assets are bought, sold or otherwise

transferred, the transferred business assets will likely include the information that FlameStone has collected.

3. CHOICES YOU HAVE ABOUT HOW FLAMESTONE USES YOUR INFORMATION

We strive to provide you with appropriate choices and control regarding the personal information you provide to us.

If you do not wish us to collect cookies, you may set your browser to refuse cookies, or to alert you when cookies are being sent.

4. HOW FLAMESTONE PROTECTS YOUR INFORMATION

We work hard to protect your personal information. We use both technical and procedural methods to maintain the integrity and security of our databases, including online encryption (SSL), locating all servers, including the web servers, behind firewalls, and not storing customer data on any server with direct access to the internet. All customer information and associated data is stored on physically secured servers.

Except as otherwise set forth in this Privacy Policy, access to customers' data is restricted to employees of FlameStone who have a specific requirement to access key information such as credit card information and shipping details.

5. FLAMESTONE'S POLICY REGARDING CHILDREN VISITING THE WEB SITE

This Web Site is not intended for children under the age of 13. We will not knowingly collect information from the Web Site visitors in this age group. We encourage parents to talk to their children about their use of the Internet and the information they disclose online.

6. HOW YOU CAN CONTACT FLAMESTONE If you have any questions, comments, or concerns about this Privacy Policy or the information practices of this Web Site, please contact us at:
GNP FlameStone, Inc. 4009 Tampa Rd. – Oldsmar, FL 34677 – 813-8147778

7. EFFECTIVE DATE

This Privacy Policy is effective as of Jan 2008

Refunds:

We do not accept refunds on gift card purchases.